

# The City Bridge Trust

## Investing In Londoners: Application for a grant



### About your organisation

Name of your organisation: <b>Age UK Croydon</b>	
If your organisation is part of a larger organisation, what is its name? <b>Member of Age England Association</b>	
In which London Borough is your organisation based? <b>Croydon</b>	
Contact person: <b>Mrs June Pilgrim-Ndure</b>	Position: <b>Development Services Manager</b>
Website: <b>http://www.ageuk.org.uk/croydon</b>	
Legal status of organisation: <b>Registered Charity</b>	Charity, Charitable Incorporated Company or company number: <b>1081013</b>
When was your organisation established? <b>30/06/2000</b>	

### Grant Request

Under which of City Bridge Trust's programmes are you applying? <b>Making London More Inclusive</b>		
Which of the programme outcome(s) does your application aim to achieve? <b>Community buildings that are more accessible and as a result Work enabling disabled people of all ages to live independently</b>		
Please describe the purpose of your funding request in one sentence. <b>To renovate and improve accessibility of a community hub, maximising mental and physical wellbeing support to older people with disabilities in Croydon.</b>		
When will the funding be required? <b>03/10/2016</b>		
How much funding are you requesting?		
Year 1: <b>£60,741</b>	Year 2: <b>£0</b>	Year 3: <b>£0</b>
<b>Total: £1</b>		

**Aims of your organisation:**

We are Age UK Croydon. An independent local charity working for and with older people in Croydon. We exist to make life easier for all older people in the London Borough of Croydon, providing one point of contact to a wide range of services and innovative projects.

We do not receive any funding from the National Age UK, and as such operate on small budget, meaning we need to be smart and innovative with how we support the rapidly growing and ageing population of Croydon.

**Main activities of your organisation:**

We have been running crucial front line services and projects for older people since 1995. These include:

- Home support - carrying out domestic and handyman services for less mobile residents, including cleaning and laundry
- Personal safety - installing devices to help prevent falls
- Regular community activities - including coffee mornings, zumba classes, cookery school and digital learning
- Information and advice - allowing older people to make informed decisions about their lives
- Advocacy - supporting people against fraud

We are effective and unique because our services are holistic and centred around the needs of people. We can offer appropriate support to vulnerable people experiencing any kind of problem. We see ourselves as facilitators, and work to empower older people to make positive changes to themselves and their communities. Our focus groups and 'Open Space' events give us the opportunity to talk directly with older people in Croydon to make sure we are best serving their needs.

**Number of staff**

Full-time:	Part-time:	Management committee members:	Active volunteers:
<b>23</b>	<b>0</b>	<b>10</b>	<b>118</b>

**Property occupied by your organisation**

Is the main property owned, leased or rented by your organisation?	If leased/rented, how long is the outstanding agreement?
<b>Owned</b>	

## Summary of grant request

### PROJECT NEED

In Croydon there is a chronic lack of community facilities available to older people with disabilities. This is increasing loneliness and exclusion, and research shows that this contributes to the rising numbers experiencing mental health issues. At the same time, community health facilities, those which are designed to offer preventative support are suffering severe funding cuts. Since 2012, when Darby and Joan Group gifted the facilities at Brigstock Road to us, statistical data collected has shown customer numbers increasing year on year, proving our growing success at delivering the services that older people need to improve their mental and physical well being.

A recent accessibility audit confirms the need for urgent renovations to improve our facilities, as a section of the building is currently in disrepair and inaccessible when there is wet weather, as users with sticks, frames or just frail in walking can slip and fall on the slippery surface. The roof is badly fitted and leaks rainwater, which causes flooding. The flooring is uneven, missing tiles, which also increases the chances of accidents. For many of our users living alone, this is the only opportunity they have to engage in weekly community activities allowing them to remain independent and healthy. When there is bad weather, many are discouraged from attending, as they lack confidence with movement and are in fear of falling.

### PROJECT DELIVERY

After a tender process where five organisations were approached, four tendered and out of these, 'Collinstown Construction' which has over 30 years experience in the building industry covering all aspects of building work was awarded the contract. They demonstrated understanding of our work and were seen to offer quality and the most cost-effective option. The project will be managed by Mr Bill Morle of A & B Designs who has a long-standing relationship with Age UK Croydon, overseeing recent refurbishment at Brigstock Road. Also sitting on the project team, and leading on the regular review meetings to ensure objectives and milestones are being met will be June Pilgrim-Ndure, the Development Services Manager at Brigstock Road.

### AIM

The project will create an inclusive community space, where older people with disabilities can access the support and facilities they need to increase confidence, maintain positive mental health and combat loneliness. The services they will be able to access include a Community Café, a social space to meet friends and new people and a therapy room. Access to these services will help older people in Croydon with disabilities feel more included in the community, build new connections and improve their physical health.

The space will also serve as a hub for the rest of the community, providing advice and information, volunteering and employment opportunities, contributing to a cohesive Croydon, and helping to reduce stigma around disability.

### WHY US?

Established since 1995, the organisation has provided crucial support to older people in Croydon and these renovations will greatly increase our customer base and allow us to increase our offer of services. Our brand and profile within the community is extremely strong, making us ideally placed to raise awareness of our new facilities when they are built and ensuring that usage increases.

### PROGRAMME OUTCOMES

The renovations will encourage more older people to feel safe whilst using our facilities and reduce current accessibility barriers. Information gathered from feedback surveys (asking whether people would use the space if it were more accessible), show that the renovations would attract approximately 15% (100) more older people with disabilities per year.

The new services, Community Café and therapy room will also create volunteering and employment opportunities for people of all ages, increasing independence.

If you need any planning or other statutory consents for the project to proceed, what stage have the applications reached?

Do you have a Vulnerable Adults policy? **Yes**

What Quality Marks does your organisation currently hold?

**Age UK Information and Advice Quality Programme (IAQP) until Sept 2016**

**Advice Quality Standard (AQS) until Nov 2016**

**Age UK Organisational Quality Standards (OQS) until June 2017**

### **Outputs and outcomes**

What are the main activities or outputs you want to deliver? Please include no more than 5. By activities or outputs we mean the services, products or facilities you plan to deliver. If you plan to deliver work over more than one year you should include activities over the full grant period requested. Try to be specific.

**Replace current manual entrance with electronic doors, allowing easier access by users with reduced mobility.**

**Renovate the inside of the hub, replacing roof, walls and flooring, to stop flooding and improve user safety.**

**Convert the new hub into a safer space, allowing free movement for those older people with disabilities, to establish social connections, remain independent and healthy.**

What main differences or outcomes do you hope the activities you have described above will achieve? Please include no more than 5. By differences or outcomes we mean the changes, benefits, learning or other effects that result from the work your project would deliver. These might be for individuals, families, communities or the environment.

**Older people in Croydon with reduced mobility feel more connected to their community and have more opportunities to take part in activities.**

**Older people in Croydon with reduced mobility improve their mental wellbeing and physical health.**

**Croydon becomes a more cohesive, inclusive community.**

**Age UK Croydon becomes a stronger and more sustainable organisation after increasing revenue from new facilities and services.**

**Volunteers in Croydon develop new skills and knowledge by having access to new opportunities to support users.**

Do you plan to continue the activity beyond the period for which you are requesting funding? If so, how do you intend to sustain it? If not, what is your exit strategy?

**Once the renovation has been completed, Age UK Croydon will use the new space to expand and scale up it's current health and wellbeing provision (funded in part by The Big Lottery Fund). In addition we plan to open a community cafe, with the proceeds being reinvested in the maintenance and upkeep of the building.**

## Who will benefit?

### About your beneficiaries

How many people will benefit directly from the grant per year?

**100**

In which Greater London borough(s) or areas of London will your beneficiaries live?

**Croydon (100%)**

What age group(s) will benefit?

**65-74**

**75 and over**

What gender will beneficiaries be?

**All**

What will the ethnic grouping(s) of the beneficiaries be?

**A range of ethnic groups**

**White (including English/ Welsh/ Scottish/ Northern Irish/ British; Irish; Gypsy, Traveller or Irish Traveller; Any other White background)**

**Mixed / Multiple ethnic groups**

**Asian/ Asian British (including Indian; Pakistani; Bangladeshi; Chinese; Any other Asian background)**

**Black/ African/ Caribbean/ Black British (including African; Caribbean; Any other**

**If Other ethnic group, please give details:**

What proportion of the beneficiaries will be disabled people?

**61-70%**

## Funding required for the project

**What is the total cost of the proposed activity/project?**

Expenditure heading	Year 1	Year 2	Year 3	Total
General condition and preliminaries and demolitions	20,860	0	0	0
Ground and external work and Masonry and structural steelwork	19,129	0	0	0
Carpentry, joinery and metalwork and roofcovering and rainwater goods	31,421	0	0	0
Screeding and plastering, Decorations and Floorcoverings	9,919	0	0	0
Sundries, Mechanical services and Electrical services	11,625	0	0	0
Dayworks and General contingency	2,000	0	0	0
<b>TOTAL:</b>	<b>94,954</b>	<b>0</b>	<b>0</b>	<b>0</b>

**What income has already been raised?**

Source	Year 1	Year 2	Year 3	Total
Kirby Laing Trust	2,500	0	0	0
Croydon Relief in Need Trust	25,000	0	0	0
Bernard Sunley Charitable Foundation	10,000	0	0	0
	0	0	0	0
<b>TOTAL:</b>	<b>37,500</b>	<b>0</b>	<b>0</b>	<b>0</b>

**What other funders are currently considering the proposal?**

Source	Year 1	Year 2	Year 3	Total
	0	0	0	0
<b>TOTAL:</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**How much is requested from the Trust?**

Expenditure heading	Year 1	Year 2	Year 3	Total
General condition and preliminaries and demolitions	15,860	0	0	0
Ground and external work and Masonry and structural steelwork	17,129	0	0	0
Carpentry, joinery and metalwork and roof covering and rainwater goods	16,708	0	0	0
Screeding and plastering, Decorations and Floor coverings	6,044	0	0	0
Sundries, Mechanical services and Electrical services	5,000	0	0	0
Dayworks and General contingency	0	0	0	0
<b>TOTAL:</b>	<b>60,741</b>	<b>0</b>	<b>0</b>	<b>0</b>

## Finance details

Please complete using your most recent audited or independently examined accounts.

Financial year ended:	Month: March	Year: 2015
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Income received from:	£
Voluntary income	100,971
Activities for generating funds	132,503
Investment income	4,098
Income from charitable activities	724,580
Other sources	10,704
<b>Total Income:</b>	<b>972,856</b>

Expenditure:	£
Charitable activities	708,965
Governance costs	6,932
Cost of generating funds	128,789
Other	0
<b>Total Expenditure:</b>	<b>844,683</b>
<b>Net (deficit)/surplus:</b>	<b>128,173</b>
<b>Other Recognised Gains/(Losses):</b>	<b>4,724</b>
<b>Net Movement in Funds:</b>	<b>132,897</b>

Asset position at year end	£
Fixed assets	322,548
Investments	74,080
Net current assets	247,077
Long-term liabilities	
<b>*Total Assets (A):</b>	<b>643,705</b>

Reserves at year end	£
Endowment funds	24,877
Restricted funds	0
Unrestricted funds	618,818
<b>*Total Reserves (B):</b>	<b>643,705</b>

**\* Please note that total Assets (A) and Total Reserves (B) should be the same.**

### Statutory funding

For your most recent financial year, what % of your income was from statutory sources?  
41-50%

### Organisational changes

Describe any significant changes to your structure, financial position or core activities since the date of your most recent accounts:

N/A

### Previous funding received

Please list the funding received by your organisation from the following statutory sources during the last THREE years.			
	2012 £	2013 £	2014 £
City of London (except City Bridge Trust)	0	0	0
London Local Authorities	302,080	302,080	282,800
London Councils	0	0	0
Health Authorities	30,000	30,000	30,000
Central Government departments	0	0	0
Other statutory bodies	0	0	0

### Previous grants received

Please list the grants received by your organisation from charitable trusts and foundations (other than City Bridge Trust) during the last THREE years. List source, years and annual amounts. Please include the 5 largest only.			
Name of Funder	2012 £	2013 £	2014 £
Charles Hayward Foundations	10,000	0	0
CAF	0	40,000	40,000
	0	0	0
	0	0	0
	0	0	0

### Declaration

I confirm that, to the best of my knowledge, all the information I have provided in this application form is correct. I fully understand that City Bridge Trust has zero tolerance towards fraud and will seek to prosecute and recover funds in every instance.

Please confirm: Yes      Full Name: **June Diana Pilgrim-Ndure**

Role within                      **Development Services Manager**  
Organisation: